



HOTEL AURELIA



INFO HOTEL





WELCOME AT THE HOTEL AURELIA

Our services are designed to make your unique and comfortable holiday: upon your arrival the Batani family and the staff will be available for any profit information or request.

This directory will guide you in the hotel services.





ANIMALS

For four-legged friends who travel with you, will be applied the daily rate of € 15.00 each.

We remind you that access to the restaurant is not allowed. Otherwise, the garden is allowed, but please look up after your dogs. As for the beach, we remind you that. The local authorities do not authorize access of animals.

AIR CONDITIONING OR HEATING

In order to properly use the air conditioning system or Heating system remember that home automation allows employees at the reception to verify the operation of the system of each single room. All rooms are set by default temperature of 21 °C, however each guest can decide one individual temperature regulation. Please use the wall controller to set the air conditioning.

Please note that the system will stop working when the windows and doors are open. If you want to change the set temperature or if you need assistance or questions about the system, please contact our Reception at number 9.

ADAPTERS

Different types of universal adapters are available at the Reception leaving a security deposit of € 5.00.





B

BATHROBES

Bathrobes and slippers are available to our guests during their stay at a cost of € 8.00.

The bathrobe will be changed every time you leave it on bathroom floor. Please leave them in your room on the day of departure or at the reception if you stay in the pool after check out. In case of lack, € 80.00 will be charged.

You will find them in your room free of charge if you have purchased a wellness package at our Dolce Vita Spa, just in case otherwise you can ask for them at the Reception, number 9.

BAR - ROOM SERVICE N ° 265

The American Bar opens at 10:00 in the morning. Ideal for spend time relaxing by reading a book of ours library, sipping drinks, cocktails and tasting delicious dishes and appetizers.

BABYSITTER

To request a babysitter to take care of exclusively of your child you can contact the Reception and you we will recommend qualified and responsible girls.

BEACH

Directly from the internal garden and crossing the brand new promenade of Milano Marittima you can access our private beach, with very fine sand. The establishment of the Hotel Aurelia is equipped with a bar area, a children's play area as well as a beach service with umbrellas, sunbeds and cabins.



For more information, contact the reception to collect the voucher for the umbrella. Possibility to book also the private cabin. Possible beach towel € 4.00

BILL

The cash desk is open from 7:30 to 22:00. According to the law, the limit for cash payments is € 5.000. If your account exceeds this amount, it can be settled by credit card, or non-transferable check



CITY TAX

The tax is applied to the overnight stays of tourists for a maximum of 7 consecutive nights and is not included in the rate of stay. Payment is made at the hotel. The tax rate for this structure is € 3.00 per day per person from May 1st to September 30th. Minors up to the age of 14 are exempt.

CHECK OUT

The rooms are available from 14:00 on the day of arrival. On the day of departure the rooms must be vacated by 10:00. If you need to extend the check-out time there we ask you to contact Reception number 9. Please note that extended check out is subject to supplement.





D

DIETS AND INTOLERANCES

We invite you to inform the Reception or the Maitre about any intolerance, allergies or diets so that we can satisfy your needs.

“DOLCE VITA” WELLNESS CENTER N ° 279

It is possible to choose from a wide range of treatments beauty and healing, but also massages of the oriental tradition and western, steam bath, vitarium, revitalizing shower, kneipp method, heated bench, to regain vitality, eliminate psychophysical stress and thus make the most of your holiday by the sea.

At the end of this directory you will find the brochure of our Wellness Center.

E

E-MAIL

Our e-mail is: haurelia@selethotels.it

If you need to print personal documents, tickets and boarding passes you can send them to our email.





G

GOLF

The Aurelia hotel is part of the Emilia Romagna Golf circuit, therefore our guests can take advantage of discounted rates on gree fee at the Milano Marittima Golf Club and other exclusive clubs in Romagna.

For more information ask at Reception n ° 9



INTERNET

The WI-FI network is free and covers the entire area of the hotel. By choosing the Hotel Aurelia network, a web page will open with the logo of the hotel where you will be asked to register via the social pages or by selecting MAIL you will receive a code on your e-mail that will allow you to browse unlimited. For further information, please contact Reception n ° 9.

IRON

By law it is not allowed to iron in the room, therefore you can ask the reception for the ironing service, the housekeeper will take care of ironing your clothes and returning them to your room within a day. The service is subject to a fee, you can consult the price list of the laundry at the end of this directory.



K

KETTLE AND BOTTLE WARMER

It is possible to request a kettle or bottle warmer by calling Reception n ° 9.

KEY

At check-in we will deliver an electronic key to each adult guest. The key must be returned at check-out.

We ask you to remove the key from the slot when you leave the room, air conditioning or heating will continue to work.

L

LAUNDRY

Our laundry service is available every day if you have the need to wash, dry, iron your clothes there please leave them in sight in the appropriate envelope you will find in the closet, by filling out the form. Your clothes will be returned to your room within 48 hours.

The service is paid, at the end of this directory you will find the price list.





LUGGAGE STORAGE

If your room is not ready on the day of arrival, or on the day of departure you left the room at 10:00 and you want to continue using the hotel services during in the afternoon, you can leave your luggage or ask the porter to load them into the car. For information call the Reception number 9.



MINICLUB

In the months of June, July, August and on occasions of holidays, Halloween, Christmas, New Year, the Miniclub service is active. Qualified girls are available to all children organizing recreational play activities in the common areas of the hotel, garden, beach and hall. The times are as follows: from 10:00 to 12:00 - from 16:00 to 19:00 - from 20:30 to 22:30.

We remind you that the girls of the miniclub do not serve baby sitting, they are available to all children.

MINIBAR

All rooms have a minibar, inside or at the end of this directory you will find the price list. Replacement is done late every day morning, therefore we ask you to declare any last drinks during the check out.

MAIL

You can leave your postcards or letters at the reception already stamped, we will send them as soon as possible.



N

NEWSPAPERS

You will find some newspapers available in the lobby for all guests. If you would like to receive your favorite newspapers at the in the morning, please place your order at reception no. 9. The cost of the newspaper will have a surcharge of € 0.50 for the service.

You can collect your newspapers at the reception.

P

PARKING LOTS

We have 3 unguarded parking places at a cost of € 25.00 per day. Places are limited so we ask you to contact the reception to request the numbered pass to access the parking area. You can leave your car key at the reception in case it obstructs the passage or the emergency exits.

In case your car is parked correctly we ask you to keep the keys, as the management declines all responsibility in case of damage or loss.

PHONE

To take the external line, it is necessary to dial 0 before the prefix. The cost of the call will be charged directly to the room bill. To call another room, just enter the number of the desired extension.



R

RESTAURANT

The “I Glicini” restaurant is open every day for guests of the hotel and for external guests. We pay close attention to the quality and freshness of the raw materials, a lot of fruit and seasonal vegetables that you see in our dishes and buffets comes from the nearby Batani Farm at Km Zero.

The menu is La Carte, you can choose between 4 proposals for first and second courses different meat and fish every day. Breakfast in the summer months is served in the garden from 7:30 to 10:00. After this time you can enjoy breakfast at the American bar, No. 265.

RECEPTION TEL NUMBER 9

You can request the service of a porter at any time to collect your luggage or to park your car.

ROOM CHANGE

In case of room change, previously agreed with the booking office, the porter and the housekeeper will take care of them care of the movement of your luggage in the new room assigned, please do not leave personal belongings in the bathroom either in the drawers. Please leave the safe empty and open.

In the meantime, you can leave your valuables in the Reception safe until you take possession of the new room.





S

SMOKE

Smoking is prohibited in all interior spaces of the hotel, therefore all rooms are equipped with alarm with detection of smoke. Smoking is allowed on the balconies and in the areas outside the hotel

SAFE

All rooms are equipped with a safe with a secret code customizable. You will find the instructions above the safe or inside of. On the day of your departure the safe will have to be left open. If the safe is closed upon your arrival, call the Reception at n ° 9.

T

TELEGRAMS

For the dispatch of telegrams we ask you to contact the reception by communicating the text and address. The cost of the service will be charged to your room account.

TENNIS

We have an uncovered red clay tennis court with night lighting. Hourly cost during the day € 25.00 and € 30.00 in the evening. Bookable individually or with the teacher € 50.00 per hour.



TV CHANNELS

Reception	Tel. n° 9
555	INFO HOTEL
1	RAI 1
2	RAI 2
3	RAI 3
4	RETE 4
5	CANALE 5
6	ITALIA 1
7	LA 7
8	TV 8
9	NOVE
from 401 to 419	GENERIC SKY CHANNELS
403	SKY SPORT
433 438	ENGLISH CHANNELS
from 420 to 432	GERMAN CHANNELS
from 434 to 436	FRENCH CHANNELS



LAUNDRY SERVICE N ° 269

WASHED AND IRONED

Jacket	€ 10,50
Skirt	€ 8,50
Trousers	€ 9,50
Short trousers	€ 7,00
Shirt	€ 9,50
Evening dress	€ 17,50
Nightdress	€ 7,50
Pigiama	€ 8,00
T-shirt / T-shirt	€ 7,00
T-shirt / Polo	€ 8,00
Swimsuit	€ 4,50
Tie	€ 6,50
Sock / Sock / Handkerchief	€ 2,00
Underpants / Bra	€ 2,00
Beach towels / bathrobes	€ 5,50

IRONED ONLY

Jacket	€ 7,50
Skirt	€ 5,50 - € 8,50



Trousers	€ 7,00
Short trousers	€ 4,50
Shirt	€ 8,50
Evening dress	€ 12,50
T-shirt / T-shirt	€ 4,50
T-shirt / Polo	€ 6,50

CHILD CLOTHING up to 8 years
€ 3,50 - € 7,50

MINIBAR SERVICE N ° 265

Mineralwater	€ 4,00
Softdrink	€ 4,00
Beer	€ 6,00
Snack	€ 3,00
Whisky	€ 6,00





BAR SERVICE N ° 265

COFFEE BAR

Espresso coffee	€ 1,50
Cappuccino	€ 2,50
Decaffeinated / barley / ginseng	€ 1,60
“ in a large cup	€ 2,00
Glass of milk	€ 1,50
The - Infusions - Herbal teas	€ 4,00
Hot chocolate	€ 3,00
Hot chocolate with cream	€ 3,50
Shaken coffee	€ 4,00

DRINKS

Soft drinks - syrups - juices	€ 4,00
Orange / Grapefruit juice	€ 7,00
Centrifuge / Frappe	€ 7,00
Bottled beer	€ 6,00
Glass of local wine	€ 6,00
Glass of bubbles	€ 8,00
Champagne glass	€ 15,00
Aperitif cocktail	€ 11,00



SNACK

Stuffed toast	€ 5,00
Stuffed piadina from Romagna	€ 8,00
Margherita pizza	€ 4,50
Slice of cake	€ 6,00
Fresh fruit salad	€ 8,00
Room service	€ 10,00

USEFUL NUMBERS

RECEPTION	9
RESTAURANT	267
BAR	265
BEAUTY FARM	279
LAUNDRY	269

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