### GRAND HOTEL

### Welcome to Grand Hotel Rimini

### L'Albergo dei Sogni





### The Grand Hotel Rimini invites you to discover the "Dolce Vita" of the Romagna Riviera.

The Grand Hotel, which was inaugurated in 1908 and became national historical monument in 1994, is undoubtedly one of

the most fascinating places to stay when visiting Rimini. Over the years, it has always been frequented by the most illustrious personalities of any time. The hotel is also inextricably linked to the figure of the master Federico Fellini, who immortalized itin his worldwide famous film "Amarcord".

### 172 Rooms

121 rooms at the Grand Hotel Rimini<sup>\*\*\*\*</sup>L and 51 rooms at the contiguous Residenza Parco Fellini<sup>\*\*\*\*</sup>. All the rooms of the Grand Hotel Rimini have been entirely renovated, preserving at the same time the authentic pieces of antique furniture that date back to the end of XIX century. The hotel is open all year round.

### The Restaurants

are located inside the hotel's ancient rooms

• "Sala Veranda", overlooking the swimming pool ideal for gala dinners

• "Sala Quattro Colonne", the ancient dance hall and breakfast room

### • "La Dolce Vita" gastronomic restaurant

From 12.30 to 14.30 it is possible to have lunch at the lobby bar while for dinner the restaurant is open from 19.30 to 21.30. It is advisable to reserve the table. During summer, in July and August, on Tuesdays, Thursdays and Saturdays, the restaurant opens up to the terrace in the evenings. Guests can enjoy a magnificent "Grand Buffet" Gala dinner (from 20.00 till 22.00) followed by musical entertainment, on the backdrop of the beautiful Liberty façade. Animals cannot enter the restaurant inside the hotel, but they are accepted on the terrace.

• "La Dolce Vita al Mare", the exclusive bar-restaurant on the beach open in summer. The restaurant offers a buffet menu with appetizers, starters, pasta, meat and fish dishes, fruit and homemade desserts, from 12.30 to 14.30 every day. The "summer" half board formula includes breakfast and dinner. It is not possible to replace dinner with lunch.

During summertime the bar at the beach is open daily from 10.00 till 18.00

### The Terrace

The romantic terrace of the Grand Hotel Rimini overlooks the luxuriant garden of centennial trees. During the summer, the terrace becomes the ideal set to concerts, gala dinners, cocktails, weddings, parties and mundane events in general.

Useful information for guests in alphabetical order. The reception is at your complete disposal and reachable by dialing the number 9 from the telephone in the room.





### **ADAPTERS**

You can request universal adapters calling number 9 for reception desk.

### AIRPORT

Rimini-San Marino airport is just 8 km far from the hotel. Alternatively, the closest international airport is Guglielmo Marconi airport in Bologna, which can be reached in about 1 hour and a half by car.

The transfer service is available on request.

### **AIR CONDITIONING / HEATING**

It is possible to increase/decrease the room temperature up to 3 degrees using the wall display.



### **BABY-SITTING**

We suggest you request a personalized babysitting service at the front desk.

### BAR

The Lobby Bar, which is located on the ground floor, is open from 11.00 to 23.00. Our staff is at your disposal for light meals, afternoon tea & happy hour.

Our bar on the private beach of the Grand Hotel Rimini is also open from June to September from 10.00 to 18.00

### BATHROBES

In each room you will find one bathrobe per person. Larger sizes are available on request.

### BEACH

The Grand Hotel is the only hotel structure that owns a private beach in Rimini. The 11,000 square meters beach is provided with a restaurant, a bar, a children's pool and a playground.

Our beach manager is at your disposal for the services of umbrellas, sunbeds, beach towels and for assistance. On the arrival day, guests are asked to contact the reception they will find at the special gazebo to be assigned their place at the beach. Our service is active every day from 8.00 to 18.00.

Pets are not allowed on the beach due to the bathing ordinance of Rimini municipality.

### **BEACH & POOL TOWELS**

Beach towels are available at the beach and at the pool.

### **BICYCLES**

A free bicycle rental service is available. Please do not hesitate to contact the reception.

#### BREAKFAST

Our buffet breakfast is served every morning from 7.00 to 11.00 in the restaurant/breakfast room on the ground floor.

If you prefer to have breakfast in your room, please fill in the appropriate form you will find in the room, and hang it outside on the door handle by 04.00. For orders by telephone you can dial number 729. Room service is subjected to an additional charge.



### **CHECK- IN / CHECK-OUT**

Check-in is guaranteed from 2.30 pm. On the departure day, the room needs to be left by 11.00 am.

If you need to use the room after this time, please contact the reception the evening before the departure day in order to check availability and the related extra charge. You can leave your luggage in our storage to enjoy the last day of stay.

### CLEANING

Room cleaning service is guaranteed daily. The room will be prepared for the night from 7.30 pm.

### CONCIERGE

Our reception is available to satisfy any curiosity and give you information of any kind, starting off by the historical information about the Grand Hotel. A stay in Rimini is the perfect opportunity to discover the culture and the food and wine tradition of Emilia Romagna, which is known as a land of good living rich in history.

ùThere are plenty of experiences that you can enjoy in the Batani Select Hotels.

Our staff is at your disposal and always eager to help you for what concerns reservations, extra information and recommendations of any kind.

### **CONGRESS CENTER & EVENTS**

Our convention center can accommodate up to 900 people in total. It consists of 14 multifunctional rooms ideal for events, meetings, training and incentives.

We invite you to send a request to congressi@grandhotelrimini. com or to set up an appointment in order to personalize all the details relating to spaces, catering and entertainment services. Our events office is also available for tailor-made offers.

### CORRESPONDENCE, MAILING AND SHIPPING

For correspondence, mailing or shipments of any kind we suggest that you contact the reception by dialing number 9 from your room.

### **CREDIT CARDS**

For payments and deposits we accept the following credit cards: American Express, Diners Card, Mastercard, Carta Sì and Visa.



### DOCTOR

For medical or dental assistance please contact the reception by dialing number 9.

### **DRESS CODE**

Common areas at the Grand Hotel and at the Residenza Parco Fellini.

Access to the common areas will not be allowed to guests wearing bathing suits only. Trousers and a t-shirt for the gentlemen or a sarong for the ladies are requested. Bathrobes are also allowed. In the evenings, long trousers for the men are recommended, beach shoes or flip-flops must be avoided.

### Restaurants of the Grand Hotel Rimini and gala dinners on the terrace

At the hotel's restaurant, men are kindly asked to always wear long trousers and closed shoes.

### **Beach Restaurant**

For hygienic reasons, access to the beach restaurant will not be allowed to guests wearing a bathing suit only. Trousers and a t-shirt for the gentlemen or a sarong for the ladies are requested. We also recommended to our guests to wear a pair of beach shoes or flip-flops at the beach restaurant and in the common areas on the beach.

### **DO NOT DISTURB**

If you do not want to be disturbed, please hang the tag you will find at the entrance door on the handle outside of the room.



### **ELECTRIC CARS**

Charging stations are available inside our car parking. For any information do not hesitate to contact the reception.

### **EMERGENCY**

In case of emergency please contact the reception desk by dialing number 9.

We suggest that you hold your room key carefully. In case of loss or theft please notify the reception immediately. Don't leave valuables in sight. Every room is provided with a safety box free of charge. Alternatively, you can find other safes at the reception (ask the staff at the front desk).

### EXTRAS

Drinks and extras are charged daily on your bill.

### F

### **FAX - PHOTOCOPIES**

Fax and photocopy service is available 24 hours a day at the reception. Receiving a fax is free; sending a fax requires an extra charge that depends on the destination.

### FIRE

In case of fire please look for the nearest emergency exit. The signs are visible in the room and in the common areas of the hotel, and are indicated with a green signal. Remember not to use the lift. In case of emergency you can contact the reception by dialing number 9.

### **FLOWERS**

Our front desk staff will be happy to fulfill your requests.

### FOOD INTOLERANCES AND ALLERGIES

In case of special needs, our maitre is at your complete disposal in the restaurant. Alternatively, you can inform the reception staff.

### **FITNESS**

The hotel is provided with a small fitness room which is available on request. It is equipped with a treadmill, an exercise bike and dumbbells up to 10 kg. It is open every day from 9.00 to 20.00. The entrance is the same as the Dolce Vita Spa one, which is located on the ground floor. For information and reservations please contact the spa reception by dialing number 763.

## G

### GIFTS

A stay at the Grand Hotel Rimini is the best gift that you can make to your friends and family. You can buy gift vouchers and additional services on www.grandhotelrimini.com.

Alternatively, you can find the Grand Hotel Rimini merchandising in the showcases next to the reception desk.



### HAIRDRESSER

In case you need a hairdresser please contact the reception by dialing number 9. We will provide you with directions to reach the nearest salon or you can book the service directly from your room.

### HOUSEKEEPING

Toiletries and first aid items, sewing kits, baby beds, adapters,

blankets and pillows are available on request. Please contact the reception desk by dialing number 9.

### **INTERNET POINT**

In case you are traveling without devices, an internet point is available in the hallway next to the reception.

The service is free and available 24 hours a day. Do not hesitate to contact our staff for assistance.

### IRONING

For safety reasons it is not possible to use the iron in the room. Please contact the reception in case you need ironing service.



#### **KETTLE**

You can ask for the kettle kit by dialing number 729 directly from your room.

KEY

The key you receive on the arrival day is to access your room. It is necessary to insert it into the appropriate slot to enable electricity. In case of loss or theft of your key, please inform the reception promptly. We invite you to return the key at the time of checking-out. Do not leave the key in the room.

### LAUNDRY / IRONING

Laundry and ironing service are available every day from 8.30 to 21.00. A dry cleaning service is available from Monday to Saturday (on Saturdays your garments must be left by 9.30 am). All you have to do is put the items in the special bag you will find in the closet, fill in the laundry sheet, and contact the reception dialing number 9 for the pickup. In case you do not call the reception desk, the bag will not be collected. Rates, methods and delivery times are indicated in the laundry sheet.

### LOST OBJECTS

In case our guests forgot their personal items in the room and they were found by our cleaning staff, it is possible to request the shipment of the just mentioned items paying an extra charge.

### LUGGAGE

Please do not hesitate to contact the reception by dialing number

9 for any request relating to the luggage. Luggage storage in the hotel lobby is available 24 hours a day.

# M

### **MINIBAR**

Each room is equipped with a minibar containing water, drinks and snacks. This service is subject to additional charge.

### MINICLUB

Our mini club for children aged from 4 to 10 takes place in the hotel and on the beach in July and August. A private babysitting service is subject to charges and available on request (ask the reception).

Children under 4 years old can participate in the mini club activities only if accompanied by a parent.



#### **NEWSPAPERS**

You can book foreign newspapers daily. Should you wish to,

they will be delivered directly to your room every morning. This service is subject to additional charge.



### PARKING AREA

The Grand Hotel Rimini is provided with a private parking lot with video surveillance. The entrance is through access bars. The private parking lot service is subject to additional charge.

### PHARMACY

The nearest pharmacy is Fratti pharmacy, which is located in Viale Vittorio Veneto 1 / f - Tel. 0039 (0)541 21711 For further information please do not hesitate to contact the reception by dialing number 9.

### PETS

Small pets are allowed on request, but it is very important to notify the booking office about their presence at the time of the reservation.

Pets cannot enter the restaurant and the breakfast room, the wellness center, and the conference center. We remind you that, in case you bring your pet with you, it is important to agree about times and methods of cleaning with the reception. A daily supplement is required for each animal due to the need of extra cleaning. During summer season, dogs are not allowed at the beach due to the bathing ordinance of the Municipality of Rimini.



### RECEPTION

The reception service is available 24 hours a day. Our staff speaks several languages including Italian, English, German, French, Spanish and Russian.

### **RELIGIOUS SERVICES**

Our reception staff will be able to give you information about the time and the location of the various religious services.

### **RESTAURANTS**

Our restaurants are located on the ground floor and are open at the following times:

- Breakfast from 07.00 to 11.00
- Lunch (alternatively at our Lobby Bar) from 12.30 to 14.30
- Dinner in the ancient halls from 19.30 to 21.30
- Buffet dinner on the terrace (summer) from 20.00 to 22.00

Reservations are recommended. We remind gentlemen that long trousers and closed shoes are required for dinner.

### **ROOM SERVICE**

Room service is available from 07.00 to 23.00 and it is subject to extra charge. If you prefer to have breakfast in your room, please fill in the form and hang it outside on the door handle by 04.00 am. A snack service at lunch or dinner is available from 11:00 to 23:00. You can find the room service menu in the room. If you need to make an order, you can dial number 729.



### SAFE

Each room is equipped with a personal safe that you will find inside the wardrobe. The instructions are inside the safe or fixed to the cabinet door. Please type the secret code as indicated and follow the instructions. In case of loss of the security code, you can contact the reception. The hotel declines any responsibility for all valuables left unattended in the rooms.

### **SMOKING**

All rooms are non-smoking rooms. Smoking is prohibited in all internal common areas.

### **SPA**

Dolce Vita Spa wellness center is an elegant and intimate setting, which is perfect for moments of well-being and exclusivity. It is open every day from 9:00 to 20:00 and it can be reached directly

from the room by using the elevator that will leave you right in front of the entrance on the ground floor. Our spa manager is available to offer personalized advice in the choice of treatments, which will turn your stay into an experience of absolute relax.

Our private spa experience includes the entrance and the exclusive use of the Dolce Vita Spa with sauna, steam bath, heated pool with remineralized water and jacuzzi corner, all accompanied by the tea service. To guarantee your privacy, reservation is requested. Service with a supplement.

We invite you to visit the "Dolce Vita Spa" page on our website, where you can download our spa brochure and discover all of our treatments. To set up an appointment, you just need to fill in the request form on the website or dial number 763 from your room.

We recommend that you book your treatments in advance.

Any cancellations must be communicated with a minimum notice of 24 hours, otherwise the cost of the treatment will be charged.

### **SWIMMING POOLS**

Our outdoor swimming pool is open from 9.00 to 18.00 in the summer, and it is located next to the terrace. The height of the water ranges from 1.40 meters to 2.80 meters.

For further assistance there is a lifeguard during opening hours, outside these hours access is on one's own responsibility. It is possible to take swimming lessons on request.

The swimming pool at the beach is reserved for children only. The hotel is also provided with a heated indoor pool, which is combined with the wellness experience at our Dolce Vita Spa. For information and reservations, please do not hesitate to contact the spa reception by dialing number 763.

### T

### TAXI / CAR RENTAL / LIMOUSINE

The transfer service is available on request. For reservations and information about the costs please do not hesitate to contact our reception desk.



### **UMBRELLAS**

In case of rain, umbrellas are available at the reception. Please return them once they have been used.

### VALUABLES

The management declines all responsibility for valuables left unattended in the room or in the common areas. Each room is provided with a safe free of charge; Alternatively, other safes are located at the reception.



### WIFI

You can use the wireless internet connection for free in your room and in all areas of the hotel. All you have to do is connect to GRAND HOTEL RIMINI wi-fi network and log in to access the service. If you are traveling without devices, an internet point is available in the hallway next to the reception. This service is free and available 24 hours a day. Do not hesitate to contact our staff for assistance.

> Parco F. Fellini, 1 - 47921 Rimini (RN) tel. +39 0541 56000 info@grandhotelrimini.com - www.grandhotelrimini.com www.bataniselecthotels.it





**BEAUTY & SPA** 

Body and beauty treatments, massages and personalized wellbeing rituals. Discover our proposals.





### Room Service

View the menu of Room Service and all the Grand Hotel Rimini menu.





### Sky CHANNELS from 301 to 320

All SKY events and sports are available from channel 401 to 420.



To set the original language in SKY events press "Tools" on the remote control, select "Audio language" and put "Not Defined"

#### **ITALIAN CHANNELS from 1 to 109 INTERNATIONAL CHANNELS from 321 to 348**

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